

# www.AngelHearts.sg

Page 1 of 2

# **Volunteer Opportunity (VO)**

Updated in 22<sup>nd</sup> July 2024

## **Grief Support**

#### **Facilitators**

- Counsellors, Therapists, Psychotherapists, Medical Professionals
- Facilitate Grief Support Group (GSG)
- Once a month for 2 hours, Weekday or Weekend, 4 Sessions
- Optional of 1-1 session with Participant

# **Support Team**

### Admin

- Update of Attendance List in Word or Excel (Template provided)
- Reply on Facebook & Instagram general post and comments
- Create Event on Peatix and follow up on RSVP (Training provided)
- Update on Mail Chimp Database from AH Web Blog Sign Up (Training provided)

## **Photographer**

- Onsite for photo shoot, post on Facebook & Instagram live if needed
- Once a month for Warehouse, Meet Up or Event

### Social Media – Facebook, Instagram & TikTok

- Once a week, set the marketing direction ahead like Mother's Day n etc
- Reply on Facebook & Instagram general post and comments

## Social Media – MailChimp, Peatix

- · Create Event when needed
- Post the link to Marketing Team
- Follow up on Attendance List

# Volunteer Management – New Sign Up

### Webshop – Update of Wordpress, Logistics

- Familiar with Wordpress else training is provided
- Outgoing and might need to liaise with end customer occasionally
- Ok to travel to Toa Payoh for pickup of orders and logistics
- Manage the website shop including order picking and fulfilment process.
- Ensures that webshop is updated and have sufficient stock. Reply customer queries promptly.



# www.AngelHearts.sg

Page 2 of 2

# **Activity Team**

## Corporate

- Team Lead required:
- Activity / Workshop Co-ordination

### Flea

- Team Lead required: Outgoing, committed to working at flea booth on weekdays / weekends
- Passionate in sharing the social cause
- Follow up with paper work for sales transactions and co-ordination among volunteers

#### Card

- Team Lead required:
- Able to follow pattern and make the required numbers. Able to accept QC requirements.
- Able to make fund raising items according to requirements.

## **Beanies Loom**

- Team Lead required: Able to conduct looming workshops, guide volunteers and QC completed items. Work with distribution, packing and delivery team to coordinate demand and stocks for the beanies.
- Loom the various types of beanies according to the requirements and submit as per team lead instructions.

### Warehouse

- Manage & organise the warehouse focusing on AG / Flea items (Completed / Raw Materials). Ensure that both AG are packed and Flea items priced correctly. Track movement of stocks across the various distribution channels. Work with distribution channels to transfer stocks.
- Meticulous and organised, good and persistent communicator.

#### Youth

- Team Lead required: Outgoing, committed to working at flea booth on weekdays / weekends
- Passionate in sharing the social cause
- Follow up with paper work for sales transactions and co-ordination among volunteers